

County Council Briefing

Title: Core Measures Review 24/25

The Core Measures form part of the Performance Assurance Framework within West Sussex Fire and Rescue Service (WSFRS). They are a key driver in ensuring ongoing performance can be continually monitored. The analysis of valid data enables WSFRS to improve the service it is providing to its communities. WSFRS regularly review the Core Measures to ensure that they are relevant and present a valid overview of its continual performance.

Below is an explanation of the changes that have been made to the Core Measures for 24/25;

CM14 – The number of Unwanted Fire Signals attended year on year

Tolerance/Target: <650 Green
650-750 Amber
>750 Red

Justification: In December 2022, a call challenge policy was implemented to reduce the number of Unwanted Fire Signals attended. Analysis of historic incidents data for the previous 5 years indicated that we would attend around 600 Unwanted Fire Signals per year, and a maximum tolerance target was set at 700. Following good performance in 23-24, the target has been reduced to 650 for 24-25.