

Proposed Amendments to KPIs on the Council Plan

Existing Measure Description	Existing Baseline (Date)	Existing 2022/23 Target	Existing 2023/24 Target	Existing 2024/25 Target
Outcomes of safeguarding risk – where a risk was identified, the outcome/expected outcome when the case was concluded for Section 42 enquires (% where risk remains).	8.6% 2020/21	7%	6%	5%
Proposed Measure Description	Proposed Baseline (Date)	Proposed 2022/23 Target	Proposed 2023/24 Target	Proposed 2024/25 Target
Outcomes of safeguarding risk – where a risk was identified, the outcome/expected outcome when the case was concluded for Section 42 enquires (% where risk remains).	10% WS results for 2020/21 7.4% for Q1 2022/23	Remain below national average (8.26% 2020/21)	Remain below national average (8.26% 2020/21)	Remain below national average (8.26% 2020/21)

Business Case for Change

A change to the current target is in recognition of an increase in demand of safeguarding concerns and cases progressing to an enquiry (section 42), complexity and an increase in the volume of cases where risk remains at the end of the process. This is supported by a higher national benchmark, factors which were not visible at the time the 2022/23 target was set. Having benchmarked performance against National and South East results, Adult Social Care are proposing a change to the target to keep WSCC in line, and under, the national average of 8.26%. This is an increase from the original 7% target for 2022/23, while this change will shift the Q1 result from 'Red' to 'Green', the service are currently predicting a downturn in Q2 performance (approx. 9.47%) in light of the factors above.

Proposed Amendments to KPIs on the Council Plan

Existing Measure Description	Existing Baseline (Date)	Existing 2022/23 Target	Existing 2023/24 Target	Existing 2024/25 Target
Fire Safety Order regulated buildings in West Sussex having received an audit under the Risk Based Inspection Programme. Measured cumulatively in each financial year, from 1st April.	841 (2021-22)	1,750	1,750	1,750
Proposed Measure Description	Proposed Baseline (Date)	Proposed 2022/23 Target	Proposed 2023/24 Target	Proposed 2024/25 Target
Fire Safety Order regulated buildings in West Sussex having received an audit under the Risk Based Inspection Programme. Measured cumulatively in each financial year, from 1st April.	841 (2021-22)	1,000	1,000	1,000

Business Case for Change

This target has been revised based on a number of factors. Firstly, the impact of changes in legislation following the Grenfell Tower Fire and the wider demands on our staff to support the building safety regime have reduced the time that firefighters have available to undertake Fire Safety Audits. Secondly, the original target was based upon a staffing model that has been significantly affected by a surge in demand within the private sector which is affecting our ability to recruit and retain competent staff. This surge in turnover and a new requirement to operate in-line with the national competency framework and meet the requirement of the Fire Standard for Fire Protection means our existing fully competent fire safety staff are required to mentor less qualified staff which reduces their capacity and some are required to undertake further training away from the workplace in order to attain the appropriate qualifications.

The new target has been revised to ensure a more sustainable level of performance that will continue to reduce risk through the activity of audits with our risk-based inspection programme. In the long term this will, alongside firefighter fire safety and primary authority schemes, deliver sustainable growth in performance both in terms of output and HMI judgement criteria. This new target is in place for Q2 reporting within the WSFRS Core Measures.

Proposed Amendments to KPIs on the Council Plan

Existing Measure Description	Existing Baseline (Date)	Existing 2022/23 Target	Existing 2023/24 Target	Existing 2024/25 Target
Percentage of suspected scam victims, identified to WSCC by the National Trading Standards Scams Team, receiving a pro-active intervention from the Trading Standards Service.	100% June 2022	100%	100%	100%
Proposed Measure Description	Proposed Baseline (Date)	Proposed 2022/23 Target	Proposed 2023/24 Target	Proposed 2024/25 Target
REMOVE	N/A	N/A	N/A	N/A
<p>Business Case for Change</p> <p>Due to matters beyond our local control, we will no longer be receiving the quantity of new referrals from the National Trading Standards Scam team around which this performance measure was based. Therefore, it is not a robust Protecting The Vulnerable KPI moving forward that reflects the work of the Trading Standards Service in this area.</p> <p>Currently looking to develop a KPI based around the effectiveness of scam prevention visits that the Service will be proactively undertaking to households that have been identified to us by Fire and rescue Service and their programme of 'safe and well' visits.</p>				