

Health and Adult Social Care Scrutiny Committee

15 June 2022 – At a meeting of the Health and Adult Social Care Scrutiny Committee held at 10.30 am at County Hall, Chichester, PO19 1RQ.

Present: Cllr Wall (Chairman)

Cllr Ali	Cllr Patel	Cllr Bevis
Cllr Atkins	Cllr Pudaloff	Cllr Irvine
Cllr Cooper	Cllr Walsh	Cllr Peacock
Cllr Dunn	Cllr Burgess	Cllr Pendleton
Cllr Forbes	Katrina Broadhill	
Cllr O'Kelly	Cllr Bangert	

Apologies were received from Cllr Nagel and Cllr Loader

Also in attendance: Cllr A Jupp and Cllr Lanzer

Part I

1. Election of Chairman

- 1.1 Cllr Wall was proposed as Chairman by Cllr Patel. The proposal was seconded by Cllr Cooper. There were no other nominations.
- 1.2 Resolved – that Cllr Wall is elected as Chairman of the Committee for the year.

2. Election of Vice Chairman

- 2.1 Cllr Walsh was proposed by Cllr O'Kelly. The proposal was seconded by Cllr Bangert. Cllr Cooper was proposed by Cllr Wall. The proposal was seconded by Cllr Ali. A secret ballot was held.
- 2.2 Resolved – that Cllr Cooper was elected as Vice Chairman by eight votes to three.

3. Business Planning Group Membership

- 3.1 The Business Planning Group membership was agreed as Cllr Wall (Chairman), Cllr Cooper (Vice Chairman), Cllr Patel, Cllr Walsh and Cllr Pudaloff.

4. Committee Membership

- 4.1 The membership of the Committee was noted with the addition of Cllr Irvine as the representative for Crawley Borough Council.

5. Declarations of Interest

- 5.1 In accordance with the code of conduct, the following personal interest was declared: -
- 5.2 Cllr Bevis in respect of item 11a, Forward Plan of Key Decisions - Community Advice and Support Service Award of Contract – as a volunteer with Citizens Advice.

6. Part II Matters

- 6.1 Members queried the fact that part of the item on the Shaw Healthcare Contract was to be excluded from public debate. The reasons for the exclusion were provided by the Monitoring Officer and read out by Rachel Allan, Senior Adviser. Alan Sinclair, Director of Adults & Health advised that he would deal with as much as possible in open debate, but would delay responses where necessary until the Committee was in closed session.

7. Minutes of the last meeting of the Committee

- 7.1 Resolved – that the minutes of the meeting held on 7 March 2022 are approved as a correct record and are signed by the Chairman.

8. Responses to Recommendations

- 8.1 Resolved – that the Committee notes the responses to recommendations made at its 7 March 2022 meeting.

9. Care Quality Commission Inspection of University Hospitals Sussex NHS Foundation Trust

- 9.1 This item was deferred to a later date as the information was not available in time for this meeting.

10. Forward Plan of Key Decisions

- 10.1 The decision on YMCA Blended Counselling Contract Extension relates to commissioning of funding so will be taken by the Director of Adults & Children with Children's Services being consulted.
- 10.2 Care and Support at home would be discussed when the Committee looks at the Adult Social Care Strategy and access to primary care.

11. Work Programme

- 11.1 The following items were suggested as items to be added to the work programme and would be discussed at the next meeting of the Business Planning Group: -
 - The Children & Adolescent Mental Health Service (including self-harm)

- South East Coast Ambulance NHS Trust performance, especially response times

12. Shaw Healthcare Contract

12.1 The Committee scrutinised a report by the Assistant Director Commissioning (copy appended to the signed minutes) which was introduced by Alan Sinclair, Director of Adults' Services who advised the Committee that: -

- The Council and Shaw Homes were trying to increase occupancy, but were not satisfied with the level as yet
- The Care Quality Commission (CQC) ratings for Shaw Homes had improved over the years with none presently rated as inadequate – the improvement had come about due to the joint efforts of the Council and Shaw Homes
- The Council now had a dedicated Contracts Manager to deal with any problems as soon as possible in conjunction with the CQC if necessary
- The Council was working with the CQC and the NHS to improve quality of care in the homes taking feedback from residents and their families/carers into consideration
- Some Shaw Homes day services had been successfully decommissioned
- Confirmation that any future plans will involve residents, families, carers and the public taking into account lessons learned with engagement with the provider as early as possible
- The complex nature of the contract meant that specialist help would be needed for legal and financial matters
- It was expected that a progress report would be ready by September and a full report in November

12.2 Summary of responses to committee members' questions and comments: -

- The Council does not place people in or pay for unoccupied beds in homes that are rated as inadequate and is cautious about placing people in homes that require improvement – this is a factor in low occupancy levels
- The contracts team was working on improving quality of service through the contract
- Confirmed that even before covid, Shaw Homes day services were running at between 10% and 50% of capacity which did not represent value for money and quality would have suffered due to low numbers **ACTION:** Catherine Galvin to supply the Committee with information on quality of services pre covid
- After consultation with day services users, reprovision had been offered to all that wanted it
- Nursing beds cost more per person than residential beds
- Large contracts such as the one with Shaw Homes were reviewed regularly
- Any Adults Services complaints were reported to the Quality & Practice Board. If there were recurring incidents or themes the

Council would work with providers and staff to resolve the matter

12.3 Resolved – that the Committee agreed that the appendix to the report would be discussed in closed session (Part II).

13. Exclusion of Press and Public

13.1 Resolved - That under Section 100(4) of the Local Government Act 1972, the public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Part I, of Schedule 12A, of the Act by virtue of the paragraph specified under the item and that, in all the circumstances of the case, the public interest in maintaining the exemption of that information outweighs the public interest in disclosing the information.

14. Shaw Healthcare Contract Appendix

Summary of discussions in Part II – the Committee learned that all options would be discussed in the review of the Shaw Healthcare Contract taking into account the Cost of Care exercise and Market Sustainability Plan.

Resolved – that: -

- i. An update report to come to the September meeting, with a fuller report to November meeting of the Committee
- ii. Future reporting gives the committee further data on quality
- iii. Future renegotiations concentrate on quality of care

15. Date of Next Meeting

15.1 The next meeting of the Committee will take place on 8 July 2022.

The meeting ended at 12.52 pm

Chairman