

To what extent do you agree or disagree with the following proposals:

PLEASE TICK ✓ ONE BOX

We would like you to answer six questions as part of our public consultation. You'll be helping to shape our four-year plan for making West Sussex safer.

Take part in the survey via our consultation website.

yourvoice.westsussex.gov.uk/crmp

**Closing date for responses:
21 January 2022**

We encourage you to complete the online version of this questionnaire, but you can also complete the paper questionnaire and return it in the FREEPOST envelope included to arrive by the same date.

We will continue to provide regular updates through the West Sussex Fire & Rescue Service website.

www.westsussex.gov.uk/fire

Proposal 1: Enhance our Retained Operating Model

We propose to increase the availability of our retained firefighters across West Sussex and ensure that our retained capabilities are matched to our community risks, providing long term viability and resilience. Do you:

- Strongly Agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

Proposal 2: Weekend Protection, Prevention & Response improvements

We propose to extend the current model at Burgess Hill, East Grinstead, Haywards Heath and Shoreham fire stations to provide immediate response cover, and protection and prevention activity 7am to 7pm seven days per week with a new flexible crewing model. Do you:

- Strongly Agree
- Agree
- Neither agree nor disagree

- Disagree
- Strongly disagree

Proposal 3: Improving Protection, Prevention & Response Performance in Rural Areas

We propose to enhance and modernise the existing COG provision to include 7 days per week, 7am to 7pm cover and to provide an increased focus on rural Prevention and Protection & Response activity. Do you:

- Strongly Agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

Proposal 4: Unwanted False Alarms - Changes to our Response

In its simplest form an automatic fire alarm system contains a means of detecting a fire and a means of raising the alarm. The automatic nature of these systems means there is a potential for the alarm to be raised by the system when a fire is not present. This is called an unwanted fire signal and is a false alarm.

To what extent do you agree or disagree with the following proposals:

PLEASE TICK ✓ ONE BOX

We are considering implementing one, or more, of the following approaches, which may collectively reduce the burden of unwanted fire signals and would like to understand your view on each one:

Measure 1

We propose to take a risk based approach where, in low risk commercial properties, we will no longer automatically respond to automated fire alarms. This approach would be done through the careful filtering of emergency calls and would become a pan-Sussex approach for East and West Sussex Fire and Rescue Services.

Measure 2

We propose to introduce a charging scheme for responding to false alarms to encourage and promote the appropriate management and maintenance of automatic fire alarm systems to reduce the number of false alarms. A poorly designed system can result in fire detectors going off when there is no fire. Research shows engaging with businesses and getting building owners to revisit their system design can have a significant impact on the number of false alarms.

Measure 3

We propose to use new technological developments to change the way that businesses manage potential false alarms and how we then consequentially respond. This would allow us both to better assess the incident type and severity to determine the most suitable response without automatically sending a fire engine to the property. If a fire is confirmed, we will always respond by sending the nearest fire engine.

- | | | | |
|------------------------------|--------------------------|--------------------------|--------------------------|
| | Measure 1 | Measure 2 | Measure 3 |
| ☞ Strongly Agree | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ☞ Agree | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ☞ Neither agree nor disagree | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ☞ Disagree | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ☞ Strongly disagree | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Proposal 5: Review of Emergency Response Standards

We propose to maintain our existing Emergency Response Standards (ERS) while we undertake a review based on the new national risk methodology which is

currently being developed by the NFCC. When complete, we will consult with you if any changes to our ERS are proposed.

Do you:

- ☞ Strongly Agree
- ☞ Agree
- ☞ Neither agree nor disagree
- ☞ Disagree
- ☞ Strongly disagree

Proposal 6: Enhanced Specialist Capability and Assets

We propose to undertake a risk-based review of our Specialist capability and asset requirements to ensure they are fit for purpose, both now and for the future and undertake a further consultation on any significant changes to our response arrangements. Do you:

- ☞ Strongly Agree
- ☞ Agree
- ☞ Neither agree nor disagree
- ☞ Disagree
- ☞ Strongly disagree

About You

How does this information help?

- » It helps us make sure that we are seeking the views of everyone in society.
- » By understanding more about the make up of the communities in the county, we can make better decisions about how to provide accessible information and appropriate services to everyone and see where there may be gaps.
- » It can help contribute to decisions about where to direct our services, and to identify any areas of the community who aren't making the most of the services that are available to them.
- » We also have a statutory duty to show that we are eliminating unlawful discrimination and promoting equality of opportunity. As an organisation we need to consider the impact that race, sex and transgender, disability, age, sexual orientation and religion or belief may have on the life chances of members of our communities.

Age

- 11 or under (please go to end of survey)
- 12-19
- 20-49
- 50-59
- 60-69
- 70-79
- 80 and over
- Prefer not to say

Sex

Are you:

- Male
- Female
- Prefer not to say

Gender Re-assignment

Is your present gender the same as the one assigned to you at birth?

- Yes
- No
- Prefer not to say

Ethnicity

What is your ethnic group?

White

- English/Welsh/Scottish/
Northern Irish/British
- Irish
- Gypsy or Irish Traveller

- Any other White background

Mixed/multiple ethnic groups

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other Mixed/
multiple ethnic background

Asian/Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background

Black/African/Caribbean/Black British

- African
- Caribbean
- Any other Black/African/Caribbean
background

Other ethnic group

- Arab
- Any other Ethnic Group
- Prefer not to say

Religion

What is your religion?

- Buddhist
- Christian (including Church of England,
Catholic, Protestant and all other
Christian denominations)
- Hindu
- Jewish

About You

- Muslim
- Sikh
- No religion
- Any other religion
- Unknown
- Prefer not to say

- Unemployed
- Carer
- Volunteer
- Other
- Prefer not to say

Disability

Do you consider yourself to have a disability or long-term illness?

- Yes
- No
- Prefer not to say

If yes please state what your disability is: **Tick all that apply**

- Physical impairment
- Sensory impairment
- Mental health issue
- Learning disability
- Long-term illness
- Other

Employment Status

What is your employment Status? **Tick all that apply**

- Full-time Employment
- Part-time Employment
- Self-employed
- Looking after Home
- Retired
- Student

Pregnancy and maternity

Are you currently pregnant or have you been pregnant in the last 26 weeks?

- Yes
- No
- Prefer not to say

Geographical area

Please enter your full postcode in the box below. (Please include the space as it appears in your postcode e.g. BN18 1ND):

Any Other Comments

Please use this space and additional paper for any comments and / or concerns we may not have considered already as part of the consultation process.

West Sussex Fire and Rescue Service will use this survey to collect some personal data (e.g. age, sex) to comply with a statutory duty to consult on the West Sussex Community Risk Management Plan. This data will be processed in accordance with the 2018 Data Protection Act, the General Data Protection Regulations and any subsequent relevant data and will only be used for the purpose stated. The data we collect will be held securely on computer for a period of up to eighteen months before being appropriately destroyed. West Sussex County Council is registered as Data Controller (Reg. No. Z6413427). For further details and information about our Data Controller, please visit www.westsussex.gov.uk/privacy-policy.