

---

## **Fire and Rescue Service Scrutiny Committee**

**1 October 2021**

### **Fire and Rescue Service Strategic Performance Report Q1 2021/22**

**Report by Chief Fire Officer**

---

#### **Summary**

In March 2020, West Sussex Fire & Rescue Service (WSFRS) formally adopted a new Performance and Assurance Framework (PAF) which was supported by the Elected Member for WSFRS and Fire and Rescue Service Scrutiny Committee (FRSSC).

The PAF includes monitoring of service performance against 30 core measures that provide strong indication of organisational performance directly aligned to the delivery of the Strategic Commitments i.e. Integrated Risk Management Plan. This ensures the service is intelligence and evidence led and enables the service to react early when performance is not to the required level.

Appendix A of the report is the Quarter One Strategic Performance Report for the purpose of scrutiny of the Executive's approach to performance. This report covers data from the period of 1 April 2021 – 30 June 2021.

#### **Focus for Scrutiny**

Members of the Committee are invited to consider and comment on the Core Measures/Indicators detailed in Appendix A, designed to provide assurance concerning the delivery of the statutory functions of the Fire Authority.

---

#### **Proposal**

##### **1 Background and context**

- 1.1 West Sussex County Council is the Fire Authority and is responsible for making sure West Sussex Fire & Rescue Service (WSFRS) performs efficiently and in the best interest of the public and communities it serves.
- 1.2 WSFRS was inspected in November 2018 by Her Majesty's Inspector of Constabulary Fire and Rescue Services (HMICFRS). The full Inspection Report for the service was published on 20 June 2019. The report found that effectiveness of WSFRS "requires improvement", efficiency "requires improvement" and the way it looks after its people is "inadequate".
- 1.3 New scrutiny governance arrangements are now in place through the Fire and Rescue Service Scrutiny Committee.

- 1.4 On behalf of residents, Members are responsible for ensuring that WSFRS delivers excellent services and achieves outcomes as efficiently and effectively as possible. This involves the West Sussex County Council Fire Authority (WSCCFA):
- setting a high-level policy agenda (Strategic Objectives) for what the WSFRS should do and the outcomes it should achieve
  - setting a budget to fund delivery of the policy agenda
  - securing assurance that the budget is being spent wisely on delivering the policy agenda set by the authority.
- 1.5 In order to secure assurance, it is necessary for effective scrutiny to be an integral component of WSCCFA governance arrangements. Scrutiny is there to hold the Cabinet to account concerning the decisions taken relating to WSFRS.
- 1.6 The role of scrutiny is also to contribute to the development of solutions and ideas to support continuous service improvement. The Fire and Rescue Service Scrutiny Committee may need to be flexible in the way it scrutinises the service and the Executive's decisions. On occasions, Members may wish to 'drill down' on certain specific issues but still at a strategic level with the focus being the interests of all West Sussex residents and businesses.

## **2 Proposal details**

- 2.1 The proposal information for this item for scrutiny is set out in the attached appendix (listed below). As it is a report dealing with performance management the assessments and implications are not required.

Sabrina Cohen-Hatton  
**Chief Fire Officer**

**Contact Officer:** Caroline Boniface, Performance Manager, West Sussex Fire & Rescue Service. Tel: 0330 222 3199

### **Appendices**

Appendix A FRS Scrutiny Performance Assurance Framework Core Measures  
Report Q1 2021-22

### **Background papers**

None