
Report to West Sussex Health and Wellbeing Board

24 June 2021

Healthwatch West Sussex Annual Report 2020/21

Report by: Sally Dartnell, Chief Officer Healthwatch West Sussex

Summary

Presentation of the key points from Healthwatch West Sussex Annual Report 2020/21 including:

- The way we work - to support residents and our health and care partners
- Examples of work from the year
- Capacity concerns
- Future priorities

Recommendations to the Board

The Health and Wellbeing Board is asked to;

- (1) promote stakeholder engagement with Healthwatch West Sussex to ensure services are most effective for needs; and
 - (2) recognise the priorities and to seek updates of progress against these priorities.
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Relevance to [Joint Health and Wellbeing Strategy](#)

The insight from Healthwatch West Sussex is shared for inclusion in the Joint Health and Wellbeing Strategy

1 Background and context

- 1.1 We are the independent West Sussex champion for people who use health and social care services. We're here to find out what matters to people and help make sure their views shape the support they need. Our work informs strategic development at neighbourhood, placed and at a Sussex level.

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Appendices:

Appendix 1 Presentation Paper

Appendix 2 Annual Report 2020/21