
Performance and Finance Scrutiny Committee

20 January 2021

West Sussex Reset Plan and Key Performance Indicators (KPIs)

Report by Chief Executive

Summary

The latest version of the West Sussex Reset Plan was presented to County Council in December 2020 for approval. The Plan has been developed through engagement with officers and partners building on the framework approved by County Council in July. The views and additional ideas of all members were sought at a session on 12 November 2020 and have been included within the latest version of the Plan.

The Performance and Finance Scrutiny Committee in December 2020 was asked to consider the expectations and principles which should drive scrutiny of corporate performance and how scrutiny committees can be supported in that task and in their contribution to setting performance measures. The committee recommended some over-arching principles to be followed; that KPIs needed to be SMART (specific, measurable, achievable, realistic, timely), include value for money type indicators to link to financial management, allow benchmarking information for comparison with key statistical neighbours and trend analysis to track progress.

During January each of the service scrutiny committees will focus attention on the priorities and outcomes specific to their area of council business and consider how scrutiny of performance may best be achieved in order to inform the proposals for Key Performance Indicators (KPIs). These measures will be included in the final plan which will be presented alongside the budget for approval at County Council in February 2021.

Focus for scrutiny

The Committee is asked to consider the draft KPIs relevant to the committee's portfolio (Appendix A) and the draft Reset Plan attached as Appendix B in order to focus on the following areas for discussion:

- Are the priorities, outcomes, activities, KPIs and targets relevant to this Scrutiny Committee's remit?
- Do the proposed KPIs reflect the service priorities and enable Members to measure service performance and recognise issues or areas of concern in a timely manner?
- Do they deliver the overarching principles identified in relation to performance management; the KPIs are SMART, include VFM type indicators to link to financial management, allow benchmarking information so can

compare with key statistical neighbours and trend analysis to track whether the Council is improving or not?

- What support do you as scrutiny members need to assist you in scrutinising the outcomes of the Reset Plan?

The Chairman will summarise the output of the debate for consideration by the Committee.

1. Background and context

- 1.1 The background and context to this item for scrutiny are set out in the attached Appendices. As this is an internal overview report for the scrutiny committee the Equality, Human Rights, Social Value, Sustainability, and Crime and Disorder Reduction Assessments will be addressed as part of the overall Reset Plan and within individual projects and work streams.

Becky Shaw

Chief Executive

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Appendices

A - Key Performance Indicators relevant to PFSC portfolio of responsibility

B - Draft Reset Plan and all KPIs as at January 2021

Background Papers

None