

## West Sussex County Council Reset Plan (2021/22 – 2024/25)

### Areas of responsibility for Health and Adult Social Care Scrutiny Committee

#### 1. Keeping people safe from vulnerable situations

1.1 We know that there will be times in people’s lives when they require extra support and help. We will be there in those moments to ensure that appropriate and timely support is provided to manage risk and prevent any further escalation of need. We will focus our activity in the following areas:

- The West Sussex Safeguarding Adults Board and its partners will work together to ensure that those adults with care and support needs who may be experiencing, or are at risk of, abuse or neglect are appropriately safeguarded. We will use our learning from the Covid-19 pandemic to increase our efficiency and reach to more West Sussex residents who need Deprivation of Liberty Safeguards and work with stakeholders to achieve a smooth transition to the new Liberty Protection Safeguards in spring 2022.
- Adults and older people – we will provide early support in the community and close to home, including support to carers.

1.2 Outcomes, key performance indicators and targets

<b>Outcome</b>	<b>Key Performance Indicators</b>	<b>Baseline</b>	<b>2021/22 target</b>	<b>2022/23 target</b>	<b>2023/24 target</b>	<b>2024/25 target</b>
A timely and proportionate approach to prevention	1a. Uptake of flu vaccine in over 65s or at risk	74.2% (2019/20)	75%	75%	75%	75%
	1b. Update of flu vaccine in ‘at risk’ groups	45.8% (2019/20)	47%	50%	53%	55%
	2. Healthy weight of 10-11 year olds	69.8% (2019/20)	To be confirmed	To be confirmed	To be confirmed	To be confirmed
Support to people when they need it	3. Percentage of contacts to adult social care that progress to a social care assessment	67%	63%	60%	57%	55%

	4. Percentage of adult social care assessments that result in a support plan	5.7%	6%	6.3%	6.6%	7%
	5. Percentage of safeguarding concerns that become a Section 42 enquiry. (The Care Act 2014 (Section 42) requires that each local authority must make enquiries, or cause others to do so, if it believes an adult is experiencing, or is at risk of, abuse or neglect)	53.45% (2 <sup>nd</sup> quarter 20-21)	56.12%	58.92%	60.87%	63.91%
	6. Time to complete outstanding 'deprivation of liberty' cases	4.4 Months (FY 19-20)	4.4 Months	4.4 Months	4.4 Months	4.4 Months

## **2. Helping people and communities to fulfil their potential**

2.1 Enabling people and communities to fulfil their potential is at the heart of the Council's ambition for everyone who lives and works in West Sussex. To achieve this, we need to generate, improve and sustain the conditions and environment that will enable people to be independent, and communities to feel safe and be safe, to benefit from a prosperous, sustainable economy and to lead healthy, fulfilling lives. We will focus our activity in the following areas:

- Public Health Wellbeing Programme – through our partnership with all seven district and borough councils, we will ensure people can maintain and improve their health and wellbeing through advice and support within their local area that is person-centred and addresses health inequalities that exist across the county.
- We will work with communities and partners to further embed and develop a community-led support approach to the delivery of adult social care. Harnessing people's strengths and connecting them with their community. By promoting people's independence and wellbeing, we will prevent, reduce or delay their need for ongoing funded care services.
- Residential and nursing care – we will aim to support people to remain as independent as possible, for as long as possible in their own homes. However, where residential care is needed, we will work collaboratively with the care market to ensure that what is needed is available and is of good quality.
- Supported accommodation – we will work in collaboration with housing providers to develop alternative accommodation options with care, including extra care housing, enabling more people to remain in their own home.
- Day services – we will develop and deliver a new model that uses fewer building-based day services but ensures that people have support to access the right activities and opportunities in their local community.
- Shared Lives scheme – we will increase the number of people living in this family-based accommodation model
- Reablement – we will increase capacity and deliver a more efficient service to ensure more people are able to remain as independent as possible in their own home
- Dementia – in partnership with West Sussex Clinical Commissioning Group, districts and boroughs and the voluntary & community sector, we will combine efforts to ensure the right accommodation and support is available, to live independently, including support to carers
- Digital technology – using the latest assistive technology we will enhance people's independence and wellbeing and keep people safe in their own home for longer
- Disabled facilities grant – we will continue working with district and borough councils to improve disabled people's access to grant funding to adapt their homes, so they are more accessible and help to maintain their independence.
- We will work with the local community & community networks to improve individual's digital inclusion, health & wellbeing through enhanced digital skills.

## 2.2 Outcomes, key performance indicators and targets

<b>Outcome</b>	<b>Key Performance Indicators</b>	<b>Baseline</b>	<b>2021/22 target</b>	<b>2022/23 target</b>	<b>2023/24 target</b>	<b>2024/25 target</b>
Tackling inequality	7. Healthy life expectancy for men	64.6 years (2016-18)	Targets to be agreed	Targets to be agreed	Targets to be agreed	Targets to be agreed
	8. Healthy life expectancy for women	64.3 years (2016-18)	Targets to be agreed	Targets to be agreed	Targets to be agreed	Targets to be agreed
Promoting and enabling independence	9. Number of people completing evidence-based falls prevention programmes	Baseline to be agreed	Targets to be agreed	Targets to be agreed	Targets to be agreed	Targets to be agreed
	10. Percentage of adults that did not receive long-term support after a period of reablement support	85.5% (19-20)	89.8%	94.29%	99%	100%
	11. Percentage of adults that purchase their service using a direct payment	36.5%	38.3%	40.4%	42.6%	44.7%
	12. Percentage of users of adult services and their carers that are reviewed and/or assessed in the last 12 months	72.7%	75.8%	79.6%	83.6%	87.8%
	13. The percentage of adults with a learning disability in paid employment	2.1% (19-20)	3.6%	3.8%	4%	4.2%
	14. The percentage of adults in contact with secondary mental health services living independently with or without support	70%	73.5%	77%	81%	85%