

West Sussex County Council Reset Plan (2021/22 – 2024/25)
Areas of responsibility for Fire and Rescue Service Scrutiny Committee

1. Keeping people safe from vulnerable situations

1.1 We know that there will be times in people’s lives when they require extra support and help. We will be there in those moments to ensure that appropriate and timely support is provided to manage risk and prevent any further escalation of need. We will focus our activity in the following areas:

- Fire and Rescue Service – through the Integrated Risk Management Plan (IRMP), we will prevent fire wherever possible, through fire safety checks targeted at those who need it most and wider public awareness campaigns.
- Fire and Rescue – we will continue to conduct ‘safe and well’ visits for people who need it most, including fitting smoke alarms and fire detection equipment free of charge.

2. Outcomes, key performance indicators (KPIs) and targets

Outcome	KPI(s)	Baseline	2021/22 target	2022/23 target	2023/24 target	2024/25 target
A timely and proportionate approach to prevention	1. Percentage of fire safety inspections of business premises (as determined by the Risk Based Inspection Programme) carried out per year	100% (936 inspections in 20/21)	100% (Target no. to be agreed)	100% (Target no. to be agreed)	100% (Target no. to be agreed)	100% (Target no. to be agreed)
Support to people when they need it	2. Number of ‘safe and well’ visits undertaken for those at highest risk	4669 (Financial Year 2019-20)	4000	4000	4000	4000

3. Helping people and communities to fulfil their potential

3.1 Enabling people and communities to fulfil their potential is at the heart of the Council’s ambition for everyone who lives and works in West Sussex. To achieve this, we need to generate, improve and sustain the conditions and environment that will enable people to be independent, and communities to feel safe and be safe, to benefit from a prosperous, sustainable economy and to lead healthy, fulfilling lives. We will focus our activity in the following areas:

- Fire and Rescue Service IRMP – at the heart of the plan is the prevention of fire and ensuring community safety, ensuring a workforce that is well prepared, improving the safety of firefighters and providing a workplace that considers safety and dignity. We will continue to deliver on this core commitment and protect people through a timely response to incidents.

4. Outcomes, key performance indicators and targets

Safe, connected and cohesive communities	3. Percentage of ‘critical fires’ where the first appliance in attendance meets our emergency response standard	86.9% (Financial Year 2019-20)	89%	89%	89%	89%
	4. Percentage of ‘critical special service incidents’ where the first appliance in attendance meets our emergency response standard	73.6% (Financial Year 2019-20)	80%	80%	80%	TBC (IRMP to be updated at this date)