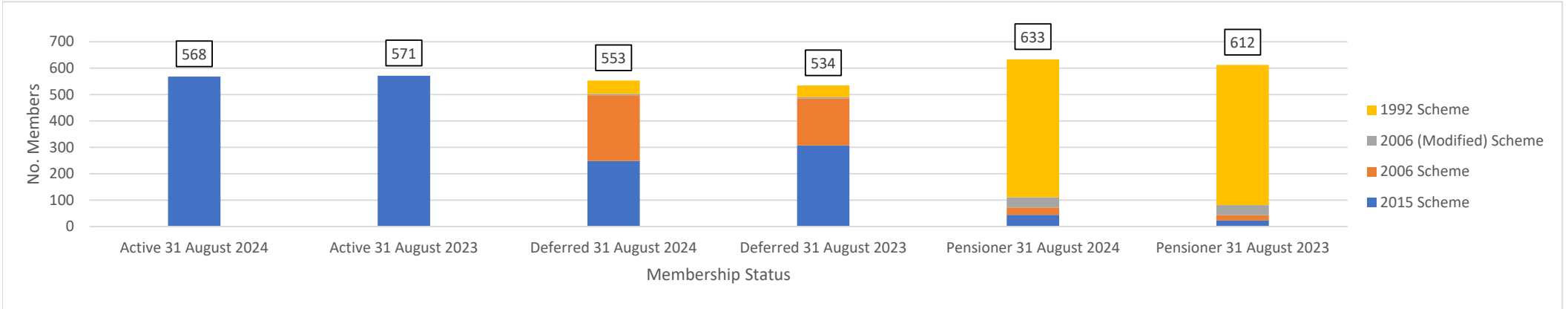
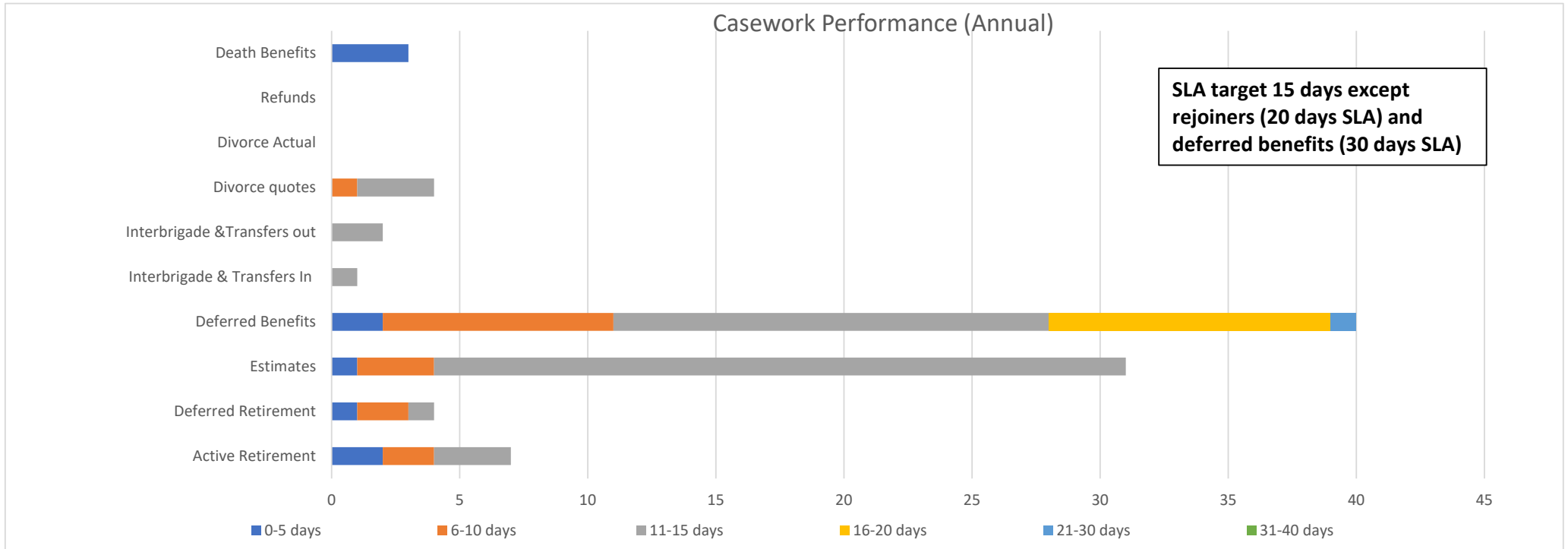


## Membership | Total 31 August 2024 1,754 v 31 August 2023 1,717 (+2.2%)



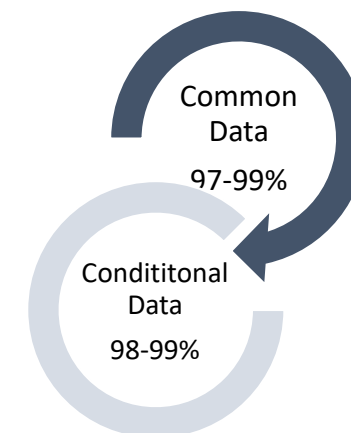
## Casework Performance



## Work in Progress at 31 August 2024

|                       | 0-5 days | 6-10 days | 11-15 days | 16-20 days | 21-30 days | 31 days + | Total     | Previous Quarter |
|-----------------------|----------|-----------|------------|------------|------------|-----------|-----------|------------------|
| Active Retirement     | -        | -         | -          | -          | -          | -         | -         | 1                |
| Deferred Retirement   | -        | -         | -          | -          | -          | -         | -         | -                |
| Estimates             | -        | 2         | 1          | -          | -          | -         | 3         | 3                |
| Deferred Benefits     | -        | 8         | -          | 1          | -          | -         | 9         | 3                |
| Interbrigade & Transf | -        | -         | -          | -          | -          | -         | -         | -                |
| Interbrigade & Transf | -        | -         | -          | -          | -          | -         | -         | 1                |
| Divorce Quotes        | -        | -         | -          | -          | -          | -         | -         | -                |
| Actual Divorce        | -        | -         | -          | -          | -          | -         | -         | -                |
| Refunds               | -        | -         | -          | -          | -          | -         | -         | -                |
| Death Benefits        | -        | -         | -          | -          | -          | -         | -         | -                |
| <b>Grand Total</b>    | -        | <b>10</b> | <b>1</b>   | <b>1</b>   | -          | -         | <b>12</b> |                  |
| Previous quarter      | 3        | 4         | -          | -          | -          | 1         |           | <b>8</b>         |





## Data Quality Score



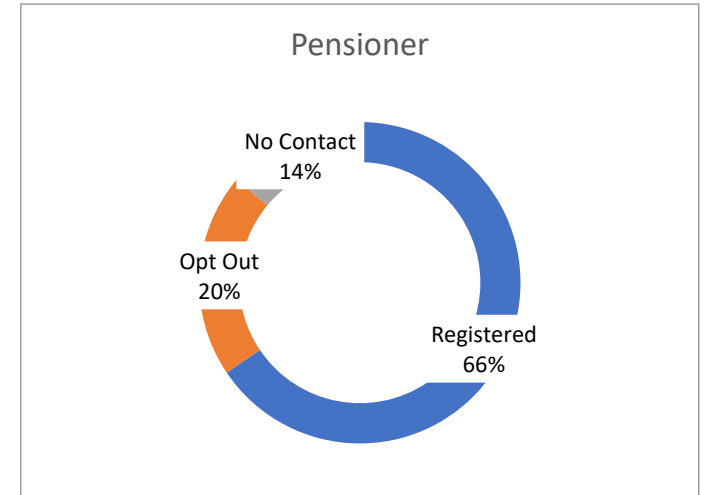
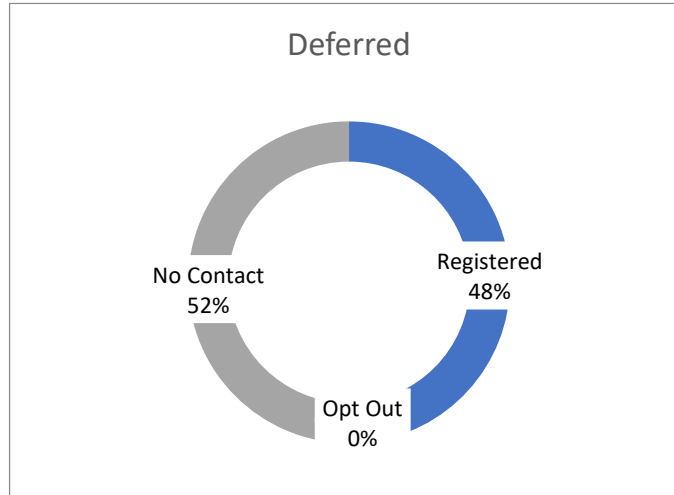
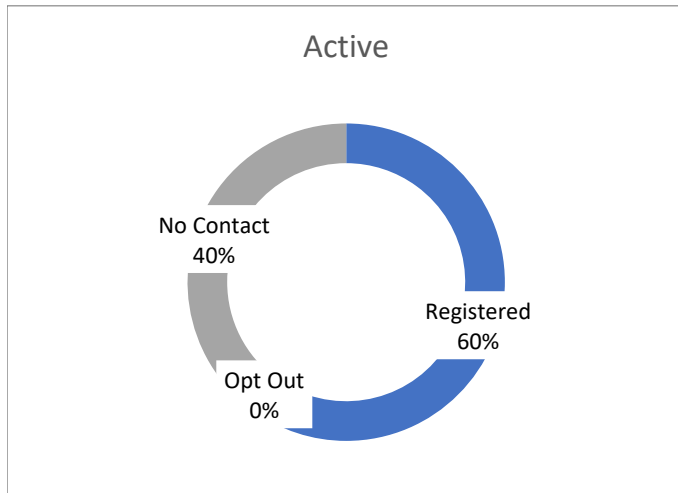
## Annual Tasks

| Period              | Activity   | Action   | RAGB             |
|---------------------|--|--|------------------|
| January to March    | Voluntary Scheme Pays (VSP) Tax Payments<br>Data Preparations for Scheme Year End  | Not required due to McCloud Remedy (for the year 2022/23)<br>WSCC payroll and administration team are preparing for EOY  | ■<br>■           |
| April to June       | Annual Benefit Statement (ABS) preparation<br>Employer data deadline<br>The Pensions Regulator (TPR) Survey results<br>Pension increases / Career Average Earnings<br>Revaluation (CARE) | Preparation for publication by 31 August being progressed.<br>WSCC payroll and administration team are preparing for EOY<br>Results from November 2023 will inform continuous development<br>The increase will be applied by the administration team | ■<br>■<br>■<br>■ |
| July to September   | Mandatory Scheme Pays deadline<br>ABS's published  | Not required due to McCloud Remedy (for the year 2022/23)<br>Preparation for publication by 31 August being progressed.  | ■<br>■           |
| October to December | Queries and reissuing of ABS's<br>Pension Saving Statements published<br>TPR Scheme Return deadline<br>TPR Administration and Governance survey<br>LGA Fire Pension AGM                  | Preparation for publication in October being progressed.<br>Completed for 2023 and submitted on 25 January 2024.<br>This has not been published<br>Invitation to be shared when available  | ■<br>■<br>■<br>■ |

## Annual Audit completed by Hampshire Pension Services

| Title  | Activity   | Outcome                             | RAGB  |
|--|--|-------------------------------------|---|
| <b>Pension Refunds</b>                           | To assess that there are appropriate arrangements to ensure all refunds are valid, accurate and are paid promptly to the correct recipients following a validated request to withdraw from the schemes administered by HPS.  | Substantial assurance confirmed     |    |
| <b>UPM Application Review</b>                    | Assurance over the management of the UPM application, including supporting infrastructure such as servers, databases, pre-production environments and system changes.  | Reasonable assurance confirmed. All |    |
| <b>Pensions payroll and benefit calculations</b> | Annual review to provide assurance that systems and controls ensure that:-<br><ul style="list-style-type: none"> <li>• Lump sum and on-going pension payments are calculated correctly, are valid and paid to the correct recipients;</li> <li>• All changes to on-going pensions are accurate and timely;</li> <li>• Pension payroll runs are accurate, complete, timely and secure with all appropriate deductions made and paid over to the relevant bodies.</li> </ul> | Substantial assurance confirmed     |    |
| <b>Pension Processes</b>                         | Provide assurance over two areas of pensions activity (transfers and deaths) for the WSPF elements from the point of entry to the Pensions team from Hampshire Pension Services.   | Awaiting final report               |  |

## Portal Registrations at 31 August 2024



## Portal Usage 1 January 2023 to 31 August 2024 by membership status

