

## **Health and Adult Social Care Scrutiny Committee**

26 November 2021 – At a meeting of the Health and Adult Social Care Scrutiny Committee held at 10.30 am at County Hall, Chichester, PO19 1RQ.

Present: Cllr Wall (Chairman)

Cllr Atkins	Cllr Nagel	Katrina Broadhill
Cllr A Cooper	Cllr O'Kelly	Cllr Pendleton
Cllr B Cooper	Cllr Patel	Cllr Bangert
Cllr Forbes	Cllr Pudaloff	Cllr Bevis
Cllr McGregor	Cllr Walsh	Cllr Peacock

Apologies were received from Cllr Bence, Cllr Lanzer and Cllr Burgess

Also in attendance: Cllr A Jupp

### **16. Declarations of Interest**

- 16.1 In accordance with the code of conduct, Cllr A Cooper declared a personal interest in item 7, West Sussex Stroke Programme, as a governor of University Hospitals Sussex NHS Foundation Trust.

### **17. Minutes of the last meeting of the Committee**

- 17.1 Resolved – that the minutes of the meeting held on 15 September 2021 are approved as a correct record and are signed by the Chairman.

### **18. Responses to Recommendations**

- 18.1 Resolved – that the Committee notes the responses to recommendations made at its 15 September 2021 meeting.

### **19. Adults' Services Quality Assurance Update**

- 19.1 The Committee scrutinised a report by the Executive Director of Adults and Health (copy appended to the signed minutes).
- 19.2 Summary of responses to committee members' questions and comments: -
- The Quality Assurance Framework (QAF) is a new consistent way of examining the quality of social work provided by the Council
  - Both qualitative and quantitative data are important and need to be up to date and accurate – **Action:** Keith Hinkley to provide further details of quantitative data used to manage performance

- The Care Quality Commission inspections of care services regulate the market, but have reduced due to the pandemic, so the Council's internal processes have become more important
- Adults' Services regulators will look at assurance processes on quality as well as performance data, with a strong focus on the Council's role as a commissioner of services
- The QAF will help improve quality of staff and in turn, services
- The Council takes account of feedback on customer satisfaction from national and local surveys when developing and running its services
- Customer and carer groups have been involved in the development of the QAF
- New cases are triaged so high risk, complex and safeguarding are prioritised
- The governance structure needed a Performance Quality & Practice (PQP) Board and a Safeguarding Steering Group – the Quality Assurance Management Board and the Mental Health Quality Assurance Steering Group would eventually be subsumed by the PQP
- Financial assessments are not part of the QAF
- Under the Care Act, the Council assesses people's needs involving family and friends to find the best solution – this may not be entirely by funded care services

19.3 Resolved – that the Committee requests that

- i. future reporting includes more qualitative data, Quality Assurance Framework on Commissioned Services and the governance structure
- ii. it receives an update on this report in March 2022
- iii. it be provided with examples of audits

## **20. End of September 2021 (Quarter 2) Quarterly Performance and Resources Report**

20.1 The Committee scrutinised a report by the Director of Law and Assurance (copy appended to the signed minutes).

20.1 Summary of responses to committee members' questions and comments: -

- A triage system was in place to action the care packages of the neediest first, but people may have to wait longer than expected due to a lack of home care available – **Action:** Keith Hinkley to provide the Committee with information on the average length of stay of social care customers in hospital
- Lack of homecare was a national problem – the Council was using a Government grant to help recruitment and retention in the care sector – cabinet members and local MPs were also meeting local providers to discuss the issue

- The Council was paying for unoccupied beds at Shaw residential homes as these were not the dementia or nursing care beds it needed, hence those bed places had to be purchased from other providers – work is planned with Shaw Homes to develop a different service offer to include dementia/ nursing beds under the existing contract with the Council
- The Adults’ Services budget was constantly monitored and the council has a statutory duty to balance its budget – the Council will continue to receive Better Care Fund money and money from the Integrated Care System for hospital discharge, as well as looking for ways to make better use of its resources
- The Adults’ Services budget for next year would allow for increases in demand and the national living wage
- The council is working on a whole council approach with the support of the voluntary sector
- Any underspend in the Public Health & Wellbeing portfolio would be spent in that area, including as part of the Covid response
- The Council needed to reconfigure services and work with partners to improve its employment service for people with learning difficulties
- The Council worked with Carers Sussex on its Carers’ Strategy that aimed to help carers with many aspects of their roles
- Socio-economic factors influencing health inequalities/ life expectancy were a core part of Public Health work through the Health & Wellbeing Board and Place plans
- Covid vaccination rates were high in the care sector in West Sussex – those not wishing to be vaccinated within the Council are being redeployed if at all possible - there was no negative impact on services

20.3 Resolved – that the Committee requests that: -

- i. the Shaw Homes contract be placed on the Committee’s Work Programme for June 2022
- ii. the recommendations from the Task and Finish Group concerning Marjorie Cobby House and Shaw Day Service and the impact of closure are placed on the Committee’s Work Programme
- iii. that Democratic Services work with officers to determine how the Committee could receive further information on health inequalities

## **21. West Sussex Stroke Programme**

21.1 The Committee scrutinised a report by the Deputy Executive Managing Director/Director of Commissioning, West Sussex Clinical Commissioning Group (copy appended to the signed minutes).

## 21.2 Summary of responses to committee members' questions and comments: -

- Follow-up consultations for patients with Atrial Fibrillation take place, and from January a new anti-coagulant drug will be available for them
- A business case for Early Supported Discharge (ESD) was created in 2019 with input from University Hospitals Sussex NHS Foundation Trust and Sussex Partnership NHS Foundation Trust
- A multi-disciplinary team including psychologists and clinicians is needed to deliver ESD – the service will not commence without the correct staff in place
- South East Coast Ambulance NHS Foundation Trust has been involved in the case for change to stroke services especially around travel times and number of journeys – it is also looking at a scheme in Kent where information is gathered on patients in ambulances to make sure they are taken to the hospital that can provide them with the best treatment
- Public and patient involvement in developing stroke services had been through online surveys, group and individual meetings – **Action:** Joanne Alner to share a report on public and patient involvement with the Committee
- The case for change focusses on areas where improvement can be made, but it is recognised that hypertension lifestyle is also important
- The minimum number of patients required for an acute stroke centre is 600, but ideally 1,000 plus is better and would help attract the specialist staff required to run it
- A request was made to see the Equality Impact Assessment for the Case for Change

## 21.3 Resolved – that the Committee asks West Sussex Clinical Commissioning Group to: -

- i. provide more information on costings around the Better Care Fund when available
- ii. provide an update on Stroke Services to the 7 March Committee meeting
- iii. share the Case for Change Equalities Impact Assessment with the Committee

## **22. Work Programme Planning and Possible Items for Future Scrutiny**

22.1 The Committee considered its work programme taking into account the Forward Plan of Key Decisions and suggestions from members.

22.2 Resolved – that the Business Planning Group consider midwifery as a topic for future scrutiny.

## **23. Business Planning Group Membership**

23.1 The Committee noted the change in Labour Group representation on the Business Planning Group from Cllr B Cooper to Cllr Pudaloff.

**24. Requests for Call-in**

24.1 There was a request to call-in the decision on Residential based in-house services - Marjorie Cobby House, Selsey (CAB07\_21/22). The request was rejected by Monitoring Officer.

**25. Date of Next Meeting**

25.1 The next meeting of the Committee will take place on 21 January 2022.

The meeting ended at 12.56 pm

Chairman