

Health and Adult Social Care Scrutiny Committee

15 January 2020 – At a meeting of the Health and Adult Social Care Scrutiny Committee held at 10.30 am at County Hall, Chichester.

Present: Mr Turner (Chairman)

Dr Walsh	Ms Flynn	Katrina Broadhill
Mrs Arculus	Mrs Jones	Cllr Bangert
Lt Cdr Atkins	Mr Markwell	Cllr Bennett
Mr Boram	Dr O'Kelly	Cllr McGregor
Mrs Bridges	Mr Wickremaratchi, arrived at 10.40	

Apologies were received from Cllr Bickers and Cllr Peacock

Absent: Mrs Smith and Cllr McAleney

Also in attendance: Mrs Jupp

34. Declarations of Interest

34.1 In accordance with the code of conduct, Mrs Bridges declared a personal interest in item 4, Adults' Services Improvement - Next Steps, as she has a family member in a residential home in West Sussex.

35. Minutes of the last meeting of the Committee

35.1 Resolved – that the minutes of the meeting held on 27 November 2019 be approved as a correct record and that they be signed by the Chairman.

36. Adults' Services Improvement - Next Steps

36.1 The Committee considered a report by the Executive Director Adults and Health (copy appended to the signed minutes) which was introduced by **Mrs Jupp**, Cabinet Member for Adults & Health who told the Committee: -

- In Summer 2019 pressures in Adults' Services led to Newton being appointed to carry out a diagnostic across Adults' and Lifelong Services to identify ways to improve outcomes for people and identify ways of more cost-effective working

36.2 Kim Curry, Executive Director for Adults & Health, added: -

- Newton's work enhanced that of the Council's Transformation Team
- Adults' Services was now safe, although West Sussex was still behind some other authorities

36.3 **Steve Phillips** and **Laps Senthilgiri** of Newton took the Committee through a presentation (copy appended to the signed minutes) on the work Newton had carried out in collaboration with Adults' Services using workshops with Council staff and surveys of customers, families and professionals.

36.4 Summary of responses to the Committee's questions and comments: -

- **SP** – The criteria for deciding if a customer outcome was ideal or non-ideal was decided by the Council's social workers
- **SP** – Families and health professionals might be reluctant to advocate any type of care at home as they might not be familiar with its quality or availability
- **SP** – People could be reluctant to refer customers for reablement services due to previous experience, lack of availability, quality of service or pressure to make a quick decision
- **SP** – Reablement services would be time limited
- **SP** – A customer's hospital stay should not be the basis for a decision on long-term care, but should be an influence
- Care packages were reviewed between six weeks and two months after implementation, at the annual review and if a person's condition changed
- **SP** – All operational and commissioning requirements had been considered
- Four options were being considered for the way forward, but the Council does not have the capacity or capability to deliver the programme alone
- **CG** – There were savings to be made by moving away from dependent to independent services such as reablement, but to reach the level of service required an investment of £1.4m would be needed in reablement
- The Adult Social Care Improvement Board had instigated five safety indicators – performance against these showed the services was safe, especially in regard to safeguarding and assessments of deprivation of liberty standards – **ACTION:** Kim Curry to provide detailed data on the five safety indicators
- There needed to be changes in the leadership and management teams as well as investment in training and development of the workforce so that staff felt more supported – the Department of Health & Social Care was encouraged that the Council was working with Newton
- Connecting Lives, Supporting people fitted the proposals and identified local voluntary services
- The Council was working with district and borough councils to hasten adaptations (if needed) so that people could return home from hospital as soon as possible
- **SF** – Newton has worked with 42 other authorities, 40 of which took them on to help deliver adult social care, one did not, and one has yet to decide
- **AJ** – The Cabinet was committed to this way of working going forward
- Pending decisions would not be affected by this work
- **CS** – This approach should make the adult social care budget more sustainable

36.5 – Resolved that the Committee: -

- i. Supports the development of the diagnostic work assured by the due diligence as set out in the report if Newton is appointed as a strategic partner moving forwards, however it raises concerns over the capacity and capability of the reablement and care & support at home market to deliver deserved outcomes
- ii. Highlights the importance of working with partners, especially the NHS, when developing this work
- iii. Highlights the importance of supporting and developing frontline staff throughout
- iv. Seeks assurance that customers are part of any co-production carried out as part of this work
- v. Asks for a commitment at a strategic level that this be a long-term project
- vi. Asks that the Committee has the opportunity to scrutinise this work throughout its development

37. Responses to Recommendations and Updates to Actions

37.1 The Committee considered responses to recommendations from its last meeting and had concerns over the take-up of flu vaccinations by hospital staff – **ACTION: Mrs Jupp** to raise the possibility of hospital staff receiving flu vaccination vouchers at the next meeting of the Health & Wellbeing Board.

37.2 The Committee considered updates to actions from its last meeting and raised concerns over the staff vacancy rates at Sussex Partnership NHS Foundation Trust and Western Sussex Hospitals NHS Foundation Trust.

37.3 Resolved - that the Committee: -

- i. Notes the responses to recommendations
- ii. Asks the Chairman to write to Sussex Partnership NHS Foundation Trust and Western Sussex Hospitals NHS Foundation Trust regarding their staff vacancy rates

38. Forward Plan of Key Decisions

38.1 Resolved – that the Committee notes the Forward Plan of Key Decisions.

39. Business Planning Group Report

39.1 The Committee considered a report by the Chairman of the Business Planning Group (copy appended to the signed minutes) and requested that the future item on access to primary care include information from Healthwatch on waiting times and queried whether the item on low vision services would include cataracts and star guards – **ACTION: Helena Cox** to check the scope of low vision services

39.2 Resolved – that the Committee endorses the contents of the report, and the Committee’s Work Programme.

40. Possible Items for Future Scrutiny

40.1 The following items were suggested for future scrutiny: -

- NHS Human Resources Strategy
- NHS Dentistry

41. Date of Next Meeting

41.1 The next meeting of the Committee will take place on 11 March.

The meeting ended at 1.26 pm

Chairman