



Forward Plan of Key Decisions

**StartValidDate –
EndValidDate**

**And key decisions being taken
this month**

**Insourcing Information Technology from the Information Technology
Outsource contract**

It is proposed to insource and recommission through new contracts the services currently provided by Capita through Outsource contract (“ITO”). The current contract concludes at the end of September 2022 and the early work on options indicates benefit to the council by moving to a new provision model at an earlier date. The proposed approach will better support the delivery of council services and the ability to transform its services to provide a modern, responsive, and flexible digital, data and technology service. In addition, it is anticipated the new model will be delivered in a reduced cost envelope delivering a £750k per annum financial benefit.

The intention will be for a phased insource, with the objective of procurement activity commencing in late 2020, and the transition of services concluding by summer 2021. A decision report will be prepared to detail the services to be recommissioned and the services to be provided in house and outline the process and timelines of the recommended options.

The Cabinet Member for Economy and Corporate Resources will be asked to endorse the proposed in-sourcing arrangements.

Decision By	Cabinet Member for Economy and Corporate Resources
Decision Month	December 2020
Consultation	Cabinet Member for Finance; Recommissioning of Contract for Support Services Task and Finish Group 16 November 2020. Representation can be made via the officer contact in the month prior to that in which the decision is to be taken.
Background Documents	None
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