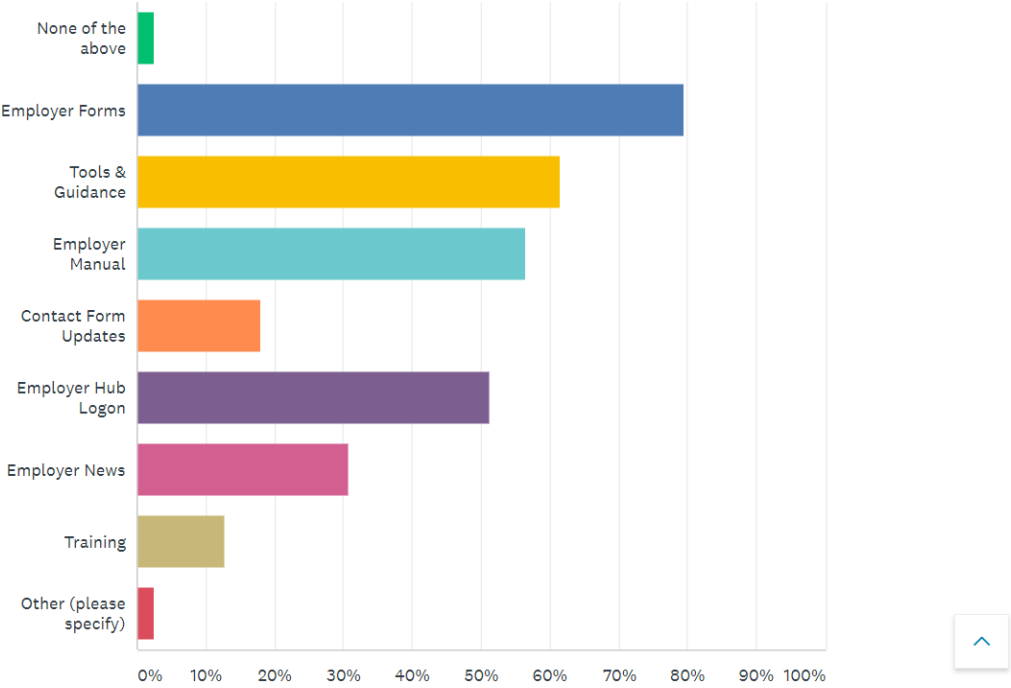


# Website

Of the 40 employers who responded, 36 (90%) used the Employer area of the Pensions website – and the same number felt that the site met their needs as an employer. The chart below shows the reasons that employers access the site:

What do you use the Employer area of the website for? (Select all that apply)

Answered: 39   Skipped: 1



The table below shows the general feedback on the site:

ANSWER CHOICES	RESPONSES	
▼ It's engaging, intuitive, and all the information I need is easily accessible.	18.42%	7
▼ It's functional (does the job) while providing me with the information I need.	73.68%	28
▼ I find the website difficult to use	7.89%	3
TOTAL	38	

[Comments](#) (7)

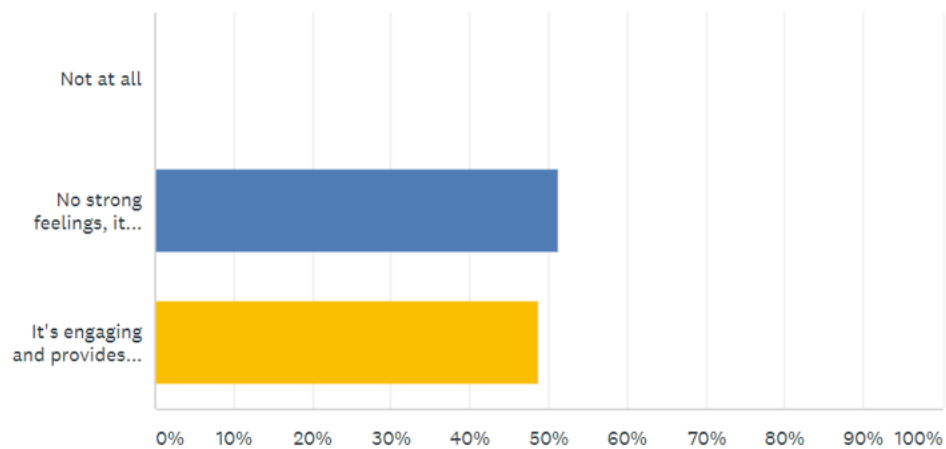
Potential improvements included a search function, the ability to see monthly pensionable pay and contributions, more interaction (e.g. when forms have been processed or to communicate about member forms)

## Pensions Matters

Of the 40 employers who responded, 36 (90%) read the Employer newsletter when it was published – and the same number felt that the actions were clear. The chart below shows how engaging and useful employers find Pensions Matters:

How engaging and useful do you find Pensions Matters?

Answered: 39    Skipped: 1



The table below shows the general feedback on Pensions Matters:

ANSWER CHOICES	RESPONSES	
Not at all	0.00%	0
No strong feelings, it does the job	51.28%	20
It's engaging and provides me with the information I need	48.72%	19
TOTAL		39

Potential improvements included key information at the front, with key actions summarised and highlighted throughout.