WSCC Reset Plan (2021/22 – 2024/25)

Areas of responsibility for Environment and Communities Scrutiny Committee (ECSC)

Keeping people safe from vulnerable situations

We know that there will be times in people's lives when they require extra support and help. We will be there in those moments to ensure that appropriate and timely support is provided to manage risk and prevent any further escalation of need. We will focus our activity in the following areas:

- Trading standards – we will respond to reports of predatory trading against members of the community and prevent them from becoming repeat victims.

Outcomes, key performance indicators and targets

Outcome	KPI(s)	Baseline	2021/22 target	2022/23 target	2023/24 target	2024/25 target
A timely and proportionate approach to prevention	1. Number of responses to reports of predatory trading and subsequent visits	200	300 per year	300 per year	300 per year	300 per year

A sustainable and prosperous economy

A sustainable and prosperous economy in West Sussex is key to the future wellbeing of the county and it has never been more important for us to focus on this given the ongoing economic impact of Covid-19. Ensuring that businesses are supported to recover and grow, that local people have access to well-paid employment, and that the conditions are right for enterprise and innovation will have a positive impact on the long term health of residents and on the potential of young people. We will focus our activity in the following areas:

- West Sussex Transport Plan – we will review the plan and set out a new strategy for the transport network up to 2036 to enable active travel and access to education, employment and services, and decarbonise the transport system while protecting the local environment.

- We will deliver commitments in our Climate Change Strategy, in particular positioning the county as a place for innovation in green energy. We will take advantage of natural capital investment funding when available and encourage and enable the community and businesses to innovate and make decisions which optimise use of resources and reduce carbon impact.

Outcomes, key performance indicators and targets

Outcome	KPI(s)	Baseline	2021/22 target	2022/23 target	2023/24 target	2024/25 target
Sustainable growth by developing modern infrastructure	2. Length of new cycle paths across the County (CC)	7km per year	7.5km per year	7.5km per year	7.5km per year	7.5km per year
	3. Percentage length of A and B roads that require maintenance	4% (19/20)	Less than 5%	Less than 5%	Less than 5%	Less than 5%
	4. Highway defects repaired within required time scale	96% (20/21)	96%	96%	96%	96%

A sustainable economy that adapts to climate change	5. Equivalent tonnes (te) of CO2 emissions from WSCC activities (CC)	13,492 CO2te	TBC	TBC	TBC	10,000 CO2te
	6. Household waste recycled, reused or composted (CC)	53%	54%	55%	56%	57%
	7. Kg of residual waste per household (CC)	462	447.5	435	422.5	410

Helping people and communities to fulfil their potential

Enabling people and communities to fulfil their potential is at the heart of the Council's ambition for everyone who lives and works in West Sussex. To achieve this, we need to generate, improve and sustain the conditions and environment that will enable people to be independent, and communities to feel safe and be safe, to benefit from a prosperous, sustainable economy and to lead healthy, fulfilling lives.   We will focus our activity in the following areas:

- Libraries – we will continue to deliver activities to support literacy and learning for children, families and older people, preventing isolation. We will work with local communities on how we can deliver these services innovatively.
- We will work with the local community & community networks to improve individual's digital inclusion, health & wellbeing through enhanced digital skills.
- Voluntary and Community Sector – we will review current commissioned arrangements to ensure the limited funding WSCC can provide goes to where it is needed most in the sector to support safe and cohesive communities
- Tackling crime – we will work collaboratively with partners such as the Police to reduce criminality and raise awareness amongst the public to prevent crime and keep our communities safe

Outcomes, key performance indicators and targets

Promoting and enabling independence	8. Use of virtual/digital library services by residents	4.45m	4.5m (to regain pre-Covid baseline)	TBC	TBC	TBC
	9. Number of people reached and supported via the West Sussex Community Hub during the Covid-19 pandemic	34,000 people reached by middle of 2020	35,000 (one-year target)	To be confirmed	To be confirmed	To be confirmed
Safe, connected and cohesive communities	10. Percentage of people affected by domestic violence and abuse who feel safe upon leaving the service	No current baseline as not previously measured	TBC	TBC	TBC	TBC

Note – KPIs marked (CC) are measures relating to tackling climate change.