# Pension Advisory Board - Business Plan 2020/21 to 2021/22 - Key tasks and activities

# **Business Planning and Performance**

| Core on-going work   | Special activities and reviews 2020/21  | Special activities and reviews 2021/22   |
|--|---|--|
| Agree programme of work, budget and resources for the coming year and monitor progress at each meeting Undertake a self-assessment of performance for the year to include on-to-one interviews in January/February Agree a report each year on activity for inclusion in the Fund Annual Report and for scheme employers | Help maintain workflows in the light of new COVID19 secure working arrangements | Review of current Board operations in line with the national Scheme Advisory Board's Good Governance Review outcomes |
| Key Risks  |   |  |
| <ul> <li>Failure to manage work efficiently and effectively</li> <li>Failure to account for activities and performance</li> </ul>  |   |  |

# **Compliance Checks**

| Core on-going work   | Special activities and reviews 2020/21   | Special activities and reviews 2021/22 |
|--|--|--|
| Review the County Council's policy on conflicts of interest annually, ensure interests declared at each meeting and maintain a register of interests for the Board on the website.                 | Review of conflicts policy in line with West Sussex authority-wide arrangements. |  |
| Review the Pension Fund Annual Report and Accounts for content and compliance.   | To be considered in September 2020   |  |
| Review statutory policy statements on a regular basis and on a three-year rolling basis  | Standing agenda item to cover relevant Policy Documents.                         |  |
| Monitor and review changes to regulations and guidance at each meeting   | Standing agenda item.  |  |
| Key Risks  |  |  |
| <ul> <li>Failure to manage conflicts properly</li> <li>Non-compliance with regulations and guidance</li> <li>Changes being implemented at short notice due to delays caused by pandemic</li> </ul> |  |  |

### **Governance Arrangements**

| Core on-going work   | Special activities and reviews 2020/21                                     | Special activities and reviews 2021/22                        |
|--|--|---|
| Review decisions of the Pensions Committee   | Agenda, minutes and relevant papers are shared with the Board.             |   |
| Review management and monitoring of the pension fund risk register   | Define role in risk management process                                     |   |
| Monitor audit reports and assurances on internal controls  | Review internal audit programme of work                                    | Review external audit programme of work                       |
| Monitor work planned by the Pensions Regulator (tPR)   |  | Engage with tPR on Board compliance with the code of practice |
| Monitor reports and initiatives from the Scheme Advisory Board (SAB)   | Review SAB proposals on future governance arrangements when made available |   |
| Respond to surveys and requests for information from the tPR and the SAB   |  |   |
| Report to the Pensions Committee and Governance<br>Committee on a regular basis and as required  |  |   |
| Report to tPR, MHCLG and SAB in exceptional circumstances  |  |   |
| <ul> <li>Key Risks</li> <li>The decision-making process is not fully effective</li> <li>Key risks are not managed properly</li> <li>Failure to be aware of scheme-wide developments and changing requirements</li> <li>Failure to properly account for the Board's activities</li> <li>Misinterpretation of data given in response to SAB and tPR surveys</li> </ul> |  |   |

# Administration procedures and performance

| Core on-going work   | Special activities and reviews 2020/21  | Special activities and reviews 2021/22   |
|--|---|--|
| Consider a report on the administration of the scheme at each meeting  | Review management of breaches register  |  |
| Monitor notifiable events and the recording and reporting of breaches  | _   |  |
| Monitor key performance indicators and recovery action   |   | Consider scope for inter-fund comparative indicators as part of the national Scheme Advisory Board's Good Governance Review outcomes  Review use of member portal and Employer Hub |
| Monitor recording of compliments and complaints, and progress on IDRP cases  |   |  |
| Monitor movements in membership numbers  |   |  |
| Monitor data quality and integrity, and progress on improvement plans  | Review implementation of Data Improvement Plan  |  |
| Monitor timeliness of receipt of contribution payments and any recovery action required  |   |  |
| Review operation of key internal procedures and controls relating to third party contracts   | Review AVC arrangements Review internal controls for areas of weakness particularly in relation to COVID19 pandemic |  |
| Key Risks  |   |  |
| <ul> <li>Failure in the efficient and effective administration of the scheme</li> <li>Non-compliance with reporting requirements</li> <li>Failure to detect potential problems, including fraud at an early stage</li> <li>Impact of COVID19 pandemic</li> </ul> |   |  |

### **Investment and funding**

| Core on-going work  | Special activities and reviews 2020/21  | Special activities and reviews 2021/22  |
|---|---|---|
| Review the investment strategy statement to assess compliance with regulations and guidance issued by MHCLG and CIPFA   |   | Review revised guidance on investment strategy statement issued by MHCLG when available                       |
| Review the funding strategy statement to assess compliance with regulations and guidance  |   |   |
| Review the process of consultation with appropriate persons, particularly scheme employers  | Review outcomes from valuation process, particularly in relation to consultation with employers |   |
| Review the valuation process for compliance and good practice   |   | Develop understanding of actuarial methods, standards and practices and application to the valuation process. |
| Review developments on the pooling arrangements, particularly in relation to governance and investment management   |   | Review ACCESS governance arrangements   |
| Monitor arrangements for monitoring investment performance and costs  |   |   |
| Monitor developments in relation to responsible investing and ESG issues insofar as they relate to the Board's responsibilities   | Review revised SAB guidance when issued   |   |
| <ul> <li>Non-compliance with investment regulations and Government guidance</li> <li>Failure of proper governance arrangements in the pooling of Fund assets</li> <li>Failure to comply with or respond to developments in good practice or regulatory compliance</li> <li>Net asset values are insufficient to meet future liabilities</li> <li>Lack of clarity on role of PAB in relation to ACCESS and on responsible investing</li> </ul> |   |   |

### **Communications**

| Core on-going work   | Special activities and reviews 2020/21                  | Special activities and reviews 2021/22  |
|--|---|---|
| Monitor disclosure of information in line with statutory requirements, including annual benefit statements   | Review effectiveness of communications in ABSs and AVCs |   |
| Review newsletters for content and clarity   |   |   |
| Review communications with employing authorities   |   | Survey employers and scheme members for feedback on all aspects of administration |
| Monitor developments in the website and pensions portal  |   |   |
| Consider more effective links to scheme members  |   |   |
| Key Risks  |   |   |
| <ul> <li>Failure to keep employers and scheme members properly informed</li> <li>Non-compliance with Administration Strategy</li> <li>Scheme members fail to understand scheme benefits and opt-out</li> </ul> |   |   |

# **Training**

| Core on-going work   | Special activities and reviews 2020/21                             | Special activities and reviews 2021/22     |
|--|--|--|
| Maintain training log and review activity regularly  |  |  |
| Monitor implementation of training strategy  | Develop a more effective and structured approach to Board training | Undertake comprehensive refresher training |
| Identify opportunities for in-house training after each meeting and for external training courses or events  | Establish collaborative approach to sharing learning experiences   |  |
| Key Risks  |  |  |
| <ul> <li>Failure of Board members to<br/>maintain a suitable level of<br/>knowledge and understanding</li> <li>New training requirements<br/>imposed on PAB in relation to<br/>compliance testing</li> </ul> |  |  |