Overview of 2019/20 performance

Measures for success		Report Cycle	Target	2019/20 Milestone	Year-end results
Best start in life					
Outcome - All children and young people are ready for school and work					
1	Children achieving a 'Good Level of Development' in Early Years Foundation Stage	Annually (Oct)	Top quartile of all Local Authorities by 2022 - >74.1%	72.3%	71.9%
2	West Sussex schools that are judged good or outstanding by Ofsted	Monthly	Top quartile of all Local Authorities by 2022 - >91.5%	88.5%	87.6%
3	Pupils attending West Sussex schools that are judged good or outstanding by Ofsted	Monthly	Top quartile of all Local Authorities by 2022 - >91.1%	89.0%	86.6%
4	Attendance of West Sussex Children Looked After at their school	Monthly	Top quartile of all Local Authorities by 2022 - 96.1%	92.7%	90.6%
Outcome - Families and children have a healthy family, home and work life					
5	Families turned around	Quarterly	≥3,940 by 2020	3,940	3,940 (completed Dec 19)
6	Healthy weight 10-11-year olds	Annually (Dec)	Top quartile of all Local Authorities by 2022 - >66.99%	67.1%	70.4% (2018-19)
Outcome - Children and young people feel safe and secure					
8	West Sussex Children Looked After per 10,000	Monthly	Top quartile of statistical neighbours by 2022 - ≤40.5	40.5	46.54
9	West Sussex children subject to Child Protection Plan for 2 years or more	Monthly	Top quartile of statistical neighbours by 2022 - ≤1.35%	2.4%	0.97%
10	Children Looked After with 3 or more placements during the year	Monthly	Top Quartile of statistical neighbours by 2022 - ≤10%	8.5%	11.1%
11	Review of Child Protection Conferences completed in timescales	Monthly	≥99% by 2022	99%	98.3%
12	Child Sexual Exploitation - cases managed at medium or low levels of risk	Monthly	≥80% by 2022	80%	83%
13	West Sussex children placed in residential homes rated good or outstanding	Quarterly	90% by 2022	88%	95.8%
Outcome - Access to education that meets the needs of our community					
14	Pupils attaining the expected standard at Key Stage 1 in reading, writing and maths	Annually (Dec)	exceed national average by 2022 - 65%	64.9%	62.9%

Measures for success		Report Cycle	Target	2019/20 Milestone	Year-end results
15	Pupils attaining the expected standard at Key Stage 2 in reading, writing and maths	Annually (Dec)	exceed national average (currently 64.7%) by 2022	64.6%	62.7%
16	Countywide take up of free early education and childcare: 3 and 4 year old	Annually (Jun)	Top quartile of statistical neighbours by 2022 - 98.75%	97.0%	94% (2018-19)
17	Key Stage 4 Progress 8 score	Annually (Jan)	Top quartile of Local Authorities nationally by 2022 ->0.09	0.11	0.05
Outcome - Children and young people are able to thrive					
18	Children Looked After (12 months+) achieving educational outcomes in line with their peers KS4	Annually (Apr)	In line with national average of peers KS4 -1.23	-1.2	-1.21
19	Reoffending rates for children and young people (aged 10 to 17)	Quarterly	Top half of statistical neighbours by 2022 - 35%	33.0%	47.9%
20	Attainment of disadvantaged pupils is in line with their peers KS4	Annually	In line with national average of peers by 2022 KS4 0.58	0.57	0.76
A Prosperous place					
Outcome - A place where businesses thrive					
21	Business start-ups	Annually (Dec)	Top quartile of statistical neighbours by 2022 - 11.33%	10.9%	10.46% (2018-19)
22	Business survival and retention (5 year survival rate)	Annually (Dec)	Top quartile of statistical neighbours by 2022 - >47.24%	47%	46.08% (2013-18)
Outcome - Infrastructure that supports a successful economy					
23	Access to superfast fibre broadband	Quarterly	Additional 8,000 premises have access to superfast fibre by 2022	8,000	8,199
24	Additional school places delivered	Annually (Mar)	Total school places 127,256 by 2022	131,498	128,422
25	Cycling - total length of cycle path - new installations	Annually	60% increase by 2022 on the amount of new installation	17.93km	28.65km
26	Road conditions - A roads considered poor and likely to require planned maintenance	Annually (Sep)	5% or less by 2022	5%	4% (2017-19)

Measures for success		Report Cycle	Target	2019/20 Milestone	Year-end results
Outcome - A place that provides opportunity for all					
27	Average gross weekly earnings for full time workers resident in West Sussex	Annually (Nov)	Top quartile of statistical neighbours by 2022 - ≥£593.40	£573.40	£602.20 (2019)
28	Economically active 16-64 year olds who are employed	Quarterly	Remain in top quartile of statistical neighbours by 2022 - ≥ 80.5%	79.4%	81.2% (Q2 2019)
Outcome - A skilled workforce for West Sussex					
29	16-17 year olds who are not in education, employment or training	Annually (Mar)	Top quartile of Local Authorities nationally by 2022 - <1.9%	2.6%	2.4% (in year)
30	Apprentices in West Sussex	Annually (Nov)	≥7,390 by 2022	6,703	4,860 (2018-19)
31	Adults with learning disabilities who are in paid employment	Annually (Oct)	England average or better by 2022 - 6%	4.0%	2%
Outcome - A great place to live, work and visit					
32	Residents who feel happy with West Sussex as a place to live, work or visit	Biennial (Oct 18)	80% by 2021 and 2022	75%	70%
33	Economic growth - GVA	Annually (Dec)	Above South East average by 2022 - £30,356	£30,356	£26,589 (2018)
A strong, safe and sustainable place					
Outcome - A healthy place					
7	Emergency Hospital Admissions for Intentional Self-Harm, per 100,000 population	Annually (Mar)	top quartile of statistical neighbours – 183.16	206.7	235.1 (2018-19)
34	Air Quality Management Areas where air quality is improving	Annually (Dec)	10 Air Quality Management Areas with improved air quality	10	8 (2018-19)
Outcome - A safe place					
35	Calls to critical fires where the first fire engine met our emergency response standard	Quarterly	90% by 2022	89%	87.6%
36	People killed or seriously injured in road traffic accidents per billion vehicle miles	Annually (Nov)	Top quartile of statistical neighbours by 2022 - ≤54	80	104 (2018)
37	Operation Watershed fund allocated to community projects	Quarterly	103 projects supported by 2022	83 cumulative	81

Measures for success		Report Cycle	Target	2019/20 Milestone	Year-end results
Outcome - Strong communities					
38	Households living in temporary accommodation per 1,000 households	Quarterly	Top quartile of statistical neighbours by 2022 - ≤0.56	1.3	1.93 (Sept 19)
39	Average time between a child entering care and moving in with their adoptive family	Monthly	≤365 days by 2022	420	488.47
40	Safe and Well visits carried out for those at highest risk	Quarterly	19,800 by 2022 cumulative	11,800	13,833
41	Reports of crime in West Sussex - overall crime recorded per 1,000 population	Quarterly	below the regional average by 2022 – 81.8	80.5	71.7
42	Total number of reports received by the Hate Incident Support Services (HISS)	Quarterly	800 reports per annum totalling 4,000 by 2022	800	855
Outcome - Sustainable environment					
43	Renewable energy generated by WSCC	Quarterly	50% increase on baseline by 2022	9,141 MWh	16,236 MWh
44	Carbon reduction achieved by WSCC in tonnes emitted	Quarterly	50% decrease on baseline by 2022	≤16,011	15,083
Outcome - Sustainable environment					
45	Ultra-low emission vehicles registered for the first time	Annual	Top quartile of statistical neighbours by 2022 - > 1083 registered vehicles	514	496 (2018)
46	Household waste sent to landfill	Annual	9% by 2022	19%	21.75% (Q3)
Outcome - A place of culture, heritage and beauty					
47	Museums and theatres in West Sussex - visitors at attractions	Annually (Jul)	20% increase by 2022	2,035,219	3.7m (2018)
48	Areas of Outstanding Natural Beauty in West Sussex - Up-to-date Management Plans adopted for the two AONB	Annually (Apr)	100% of plans reviewed every 5 years	100%	100%
Independence for later life					
Outcome - A good place to grow old					
49	Quality of care in homes: ratio of care home providers rated good or outstanding by the Care Quality Commission	Quarterly	Top quartile of statistical neighbours by 2022 – 85.3%	80%	81%

Measures for success		Report Cycle	Target	2019/20 Milestone	Year-end results
50	Quality of care at home: ratio of care at home providers rated good or outstanding by the Care Quality Commission	Quarterly	Top quartile of statistical neighbours by 2022 – 91.3%	88%	90%
Outcome - Older people feel safe and secure					
51	People who use services who say that those services have made them feel safe and secure	Annually (Jun)	95% by 2022	93%	91.9% (2018-19)
Outcome - Older people have opportunities to thrive					
52	Delayed transfers of care from hospital that are attributed to social care	Monthly	2.6 delayed days per 100,000 population per day (nationally set target) by 2018/19	2.6 delayed days per 100,000 population per day	2.95
53	Older people (aged 65+) who were still at home 91 days after discharge from hospital	Annually (Nov)	Top quartile of statistical neighbours by 2022 - >85.7%	86.0%	68.2%
Outcome - People are healthy and well					
54	Emergency admissions for hip fractures in those aged 65+, per 100,000	Annually	maintain at 612 per 100,000 by 2022	612	560 (2018-19)
Outcome - Older people feel part of their community					
55	Social isolation - adult social care users who have as much social contact as they would like	Annually (Jun)	50% by 2022	47%	46% (2018-19)
A council that works for the community					
Outcome - Customer focused					
56	Level of satisfaction of the services received by our residents	Biennial (Oct 18)	80% by 2022	75%	46% (2018)
Outcome - Value for money					
57	Residents who agree that the council provides good value for money	Biennial (Oct 18)	80% by 2022	75%	35% (2018)
Outcome - Open and transparent					
58	Residents who find it easy to access information, services and support they need	Annually (Sep)	80% by 2022	75%	48% (2018)
59	Freedom of Information requests responded to within time	Monthly	95% by 2022	95%	90.75%
60	Formal member meetings webcast	Quarterly	Increase by 10% each year to 2022 to 36.4%	31.2%	61.4%

Measures for success		Report Cycle	Target	2019/20 Milestone	Year-end results
61	Residents subscribing to receive online updates on the democratic process	Quarterly	Increase by 100 each year to 2022 to 23,458	23,258	25,639
62	Decision transparency	Quarterly	To increase to 75% the number of key decisions published in the Forward Plan at least 2 months prior to the decision being taken	70%	69%
63	Social media presence of the Council: residents interacting with the Council's social media platforms - Facebook likes	Monthly	Increase by 10% each year to 2022 from Mar 2019	6,710	8,845
Outcome - Listens and acts upon					
64	Residents' issues considered by County Local Committees	Quarterly	60% by 2022	50%	59%
65	Level of community grants that support The West Sussex Plan priorities	Quarterly	100% by 2022	100%	100%
66	The County Council's response to recommendations from customer complaint resolutions	Quarterly	100% by 2022	90%	100%
Outcome - Works in partnership					
67	Partnership 'deals' achieved between the County Council and our District and Borough partners	Quarterly	12 deals signed by 2022	9	7