
Performance and Finance Scrutiny Committee

9 July 2020

In-sourcing financial services from Support Services Outsource Contract

Report by Director of Law and Assurance

Summary

The attached report by the Director of Finance and Support Services provides the committee with details of the proposed decision in relation to the insourcing of financial services currently provided through the Support Service Outsource contract (SSO) with Capita. The decision will be taken by the Cabinet Member for Economy and Corporate Resources in July.

Focus for scrutiny

The Committee is asked to scrutinise the content of the attached decision report prior to decision by the Cabinet Member for Economy and Corporate Resources. Key areas for scrutiny include the:-

- financial and staffing implications for the Council,
- ability of the Council to provide the services more flexibly in order to take forward service improvements and implement the Council direction,
- need to adapt to any changes required post Covid-19.

If appropriate the committee to make any relevant recommendations for action ahead of the decision being taken to the Cabinet Member for Economy and Corporate Resources in relation to the insourcing of services.

The Chairman will summarise the output of the debate for consideration by the Committee.

Details

The report attached outlines the proposed decision in relation to the insourcing of services to the Council from the Support Services Outsource contract (SSO). The services to be insourced are those currently known as Service Finance, currently delivered by Capita. The services covered by the insourcing are outlined in the Appendix of the report.

The reason for the insourcing is to enable the Council to gain greater control and flexibility in the delivery of the largely statutory services. Adults Services are currently introducing service improvements which need flexibility to implement. The increased flexibility will enable savings and technology or process changes to be realised. The increased flexibility will also mean services are better positioned to adopt any post-Covid-19 needs.

The insourcing is being undertaken by mutual agreement of the County Council and Capita. The insourcing must be contained within the current cost envelope for service delivery. It is currently estimated that sixty-one employees (53.43FTE) will be affected, this may change as the consultation and TUPE arrangements are finalised.

The background and context to this item for scrutiny are set out in the attached report. The report sets out the financial and resource implications, the Equality, Human Rights, Social Value, Sustainability, and Crime and Disorder Reduction Assessments.

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Appendix A Draft Decision Report - In-sourcing financial services from
Support Services Outsource Contract

Background papers

None